

# TROY DANELLA

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## TOP PERFORMING INFORMATION TECHNOLOGY PROFESSIONAL

### Focus: Microsoft Technologies / Enterprise Application Integration

*Master of complexity bolstered by high energy and a dedication to excellence and quality.*

*Never satisfied with status quo, outperforms expectations and predetermined goals.*

Hands-on IT strategist and driving force behind the successful management and execution of complex, multi-million dollar B2B / EAI integrations. Cross-disciplined leader and student of emerging technologies with knack for swiftly identifying quality-centered design solutions to eliminate perplexing problems and cultivate client loyalty.

Proven track record of managing and implementing projects full-cycle, from concept, planning, implementation and maintenance. Broad range of complementary strengths: Coaching, empowering and motivating staff to improve processes and performance and enhance capabilities in managing multiple, concurrent projects; partnering with customers as their subject matter expert (SME); and delivering fluid presentations to clarify processes to staff and all levels of clients and end-users.

## OBJECTIVE

I am seeking a contract or permanent position enabling me to apply my Administration, Development, Packaging, Architecture, and Engineering experience in the Deployment, Migration, Integration and Support of Windows 2016/2019 and Internet-Intranet infrastructures.

## EXPERIENCE

### Developer Web Hosting / CEO

December 2010 -

February 2021

**Danella Consulting**, Rockwell, North Carolina

- Design, Development and Hosting of Commercial Web Sites for Small to Medium Business.
- SEO and Custom Coding for WordPress and Apache running on Redhat Servers.
- References upon request.

### Senior Automation Engineer / Architect

November

2008 - December 2010

**Wells Fargo Wholesale Division**, Charlotte, North Carolina

- Designed and deployed automated build and deployment of 200 Windows 2008 64 bit Servers with 126 development software packages to support Anthill Pro AGILE Development platform.
- Managed and supported infrastructure for the Anthill Pro Automation Engineers and Development teams across the Wholesale and General Bank.
- Automated Java, DotNet, Weblogic, IBM Websphere, Jboss, VB, Powerbuilder, C++ development projects into Anthill Pro for Application Lifecycle Automation / code build and deployment into runtime environments.

## Languages

CSS  
HTML/XHTML  
VBScript / WMI  
Powershell  
Batch Shell  
Bsh Shell  
SQL  
XML/XSL  
Visual Basic  
T-SQL  
Autoit / Kixtart  
VB.net, ASP,  
PHP,  
Bootstrap,  
HTML 5

## OS's

Windows  
Server 2000,  
2003, 2008,  
2012, 2016,  
2019 Windows  
95, NT, 2000,  
XP, Vista, 7, 8,  
10.  
AIX/Linux/HP  
UNIX, Solaris,  
SGI, Cray

## Software

VMWare  
Hyper V  
IIS 5.0, 6.0, 7.0  
MS Cluster  
Server  
MS WLBS  
Visual Studio  
2008 / 2010  
Adobe  
Photoshop  
MS Office Suite  
Wise / MSI  
Anthill / Maven  
Nexus  
Java  
Terminal  
Server  
NetIQ  
HPOO

## Senior Lead Production Support Engineer

August 2008

**Wachovia Commercial Institutional Bank**, Charlotte, North Carolina

September 2005 -

- Performed 1st, 2nd & 3rd level production support, code releases, server upgrades and integration of backend infrastructure running on Solaris and Sybase, Autosys batch processing and monitoring of overall system.
- Supported client facing front end trading applications and business functionality. Security pricing and day to day floor trading issues.
- Managed and trained two other positions under this support desk for 24/7 support with on call responsibilities for end to end operations.
- Redesigned Unix file systems and applications from NFS to locally attached SAN disk. Reconfigured Bloomberg gateway cluster to allow for hot - hot failover.
- Created web based knowledge base and added content to document and support system troubleshooting.

## Senior Production Engineer / Architect

September 2002 - August 2005

**Merrill Lynch**, New York, NY

- Architecture, integration and production support of Global Prime Brokerage reporting system for Merrill's institutional hedge fund clients.
- Used Wise for Windows installer, Wise Installation 9 to package and configure server system software (Eagle Pace, Oracle, ReconPlus etc.).
- Built production environments in NY, QA and C&R environments in UK London consisting of clustered highly available Win2k servers integrated with Sun E10K domains.
- Integrated 3rd party asp/com+ application into the existing MLX website environments.
- Designed and implemented disaster recovery architecture to meet 1 hour SLA for entire system.
- Built architecture and design of Windows 2000 automated server build for new MLX Win 2K environment. One standard build which was menu driven to build IIS, SQL, AD, NetIQ, Utility, LDAP, CRS, Netegrity and Admin Servers in 4 environments (Dev, IT, QA, Prod).
- Assisted MLX team in migration from MS Siteserver 3.0 to Netegrity Siteminder for authentication and membership control of an 80K+ member base.

## Senior Project Engineer

2002 - August 2002

**Hoffman La Roche**, Nutley, NJ

March

- Architecture and design of Windows 2000 servers for Seibel ePharma 2000 and Peoplesoft using Compaq DL 760 Servers with redundant Fiber Channel EMC Symmetrix SANS and EMC EDM Backup.
- Designed and coded custom GUI interfaces for executing remote predefined export routines from Oracle databases.
- Validated operational specifications of the Siebel systems in accordance with FDA guidelines.
- Defined and deployed automated system monitoring and recovery with custom NetIQ scripts.
- Integrated Systems into global Active Directory and designed DR plan using CA ArcServe.
- Used MS Project to track and manage all phases of both projects. (6 Month Temporary Position)

## Senior Production Engineer / Developer

November 1999

MySQL /  
MSSQL  
Netegrity,  
Wordpress,  
Joomla, BVC,  
Peoplesoft,  
Siebel,  
Apache,  
MYSQL...

- March 2002

**Merrill Lynch**, New York, NY

- 24/7 support of production & QA server infrastructures for mlx.ml.com trading web portal.
- Support consisted of ASP web development; code debugging, performance tuning, security, backend server configurations, code releases, Net IQ monitoring, reporting and backup and recovery using Legato.
- Supported all aspects of NT4 and Windows 2000 Microsoft DNA suite of products which consisted of approximately 350 Servers.
- Installed, Configured and Supported MS Cluster Server for MS SQL and WLBS for Site Server 3 LDAP store.
- Supported Market Data from Tibco feeds and IBM MQ Series real time pricing systems and research content from Multex.
- Designed & built WebOps intranet site to support and manage procedures, documentation, receive statistics, logs, and reports from production servers. Ops site was built using Visual Studio and was written in HTML, ASP, and JavaScript with an MS-SQL database.
- Used Rational Clear Case for development process flow and version control through sandbox, UA, IT, QA and Production environments.
- Designed and developed a VB application to automate deployments of web applications across web server farms in Production & QA environments to provide greater consistency and systems stability.
- As a member of a senior team of seven engineers we successfully completed a round the clock post 9/11-disaster recovery effort in less than 10 days.
- Debugged core operating system to determine the need and course of action required to modify inherently flawed architecture of DMZ1 IIS/Com/Site Servers.

**Systems Engineer / Enterprise Developer**

January 1999 -

November 1999

**Dechert Price & Rhoads**, Philadelphia, PA

- Developed Web based applications using IIS 4 & 5, SQL 7.0 & 2000, Visual InterDev 6.0 and Visual Basic.
- Built and designed systems for application distribution and repackaging using Wise Install Manager 1.5, Wise for Windows Installer - (MSI packages) and Seagate's Zac Menu system.
- Redesigned OS builds for NT 4.0 & 2000 Servers desktops and Laptops using VBScript, Norton Ghost and bootable CD's.
- Architected, deployed and managed Norton Antivirus Corporate edition Firm Wide.
- Developed Change Management, Purchasing / Accounting Web based applications and various other sites.
- Trained in house IT team on Wise Installer for application deployment methodologies to support 2700 Workstations and 600 Laptops in 8 global locations.

**Senior Desktop Systems Architect**

January 1996 -

January 1999

**Bristol-Myers Squibb - Research Institute**, Princeton, NJ

- Engineered the processes and tools to migrate 5000 + Win 3.11 and MAC desktops to New Windows NT 4.0 workstations.
- Developed unattended NT 4.0 OS builds using Kix32, Batch, VBScript and Norton Ghost images, which were run from a bootable CD.
- Engineered OS system upgrades using Wise, VBScript, Kix32, Batch and Novell Application Launcher, ZEN works on Novell 4.11 worldwide network using NDS.

- Performed remote Windows NT system troubleshooting and disaster recovery using Timbuktu remote software.
- Created and implemented innovative approaches for distribution methods with scripting for complex deployments of service packs, applications and network clients.
- Implemented Wise Conflict Manager, which resolves application dll and registry conflicts using a SQL 7.0 database.
- Evaluated and selected the Compaq hardware line for BMS standard desktops and laptops.
- Created a desktop information-gathering agent using Kix32 that assisted in troubleshooting, upgrades and asset management.
- Implemented cross site lab pilot of SMS 2.0 to evaluate requirements of implementation and overall network impact of software monitoring and inventory control.

## **FREE-LANCE EXPERIENCE**

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### **Systems Engineer / Developer / Consultant**

January 1993 - August 2005

**T. D. Pro Tech, Inc**, Burlington, NJ

Settlement Music School - Philadelphia, PA  
Consultant

Senior Systems

- Partnered with Micro Endeavors Inc. to architect winning proposal for application and network architecture solution for eight locations.
- Designed and implemented solution consisting of a custom FoxPro business management application, network infrastructure LAN/WAN, hardware and WWW Internet Portal running on Windows 2000 AD, SMS 2.0, Exchange 5.5, IIS 5.0, SQL 7.0, Vertas Backup.
- Micro Endeavors was responsible for delivering the Custom FoxPro Business Application.

Computer Methods Corporation - Marlton, NJ  
Engineer

Senior Systems

- Designed a TCP/IP Network for recruiting firm using Cisco Router, Compaq 6400 running Windows NT servers, IBM RS6000 running AIX 4.3.1, Cpas, Lotus Domino, Internet Information Server and Post.Office for pop3 e-mail.

Montgomery McCrackin, Walker and Rhoads - Cherry Hill, NJ  
Consultant

Systems Network

- Performed system and network (LAN & WAN) performance evaluation for Law firm IS department supplied summary of detailed issues and proposed solutions for offices in NJ and Philadelphia.

Solid Surface Designs - Riverside, NJ  
Engineer

Systems

- Designed and implemented TCP/IP LAN/WAN network with MS Proxy Server 2.0, Windows NT 4.0 Servers, Workstations and later Windows 2000 Servers, Desktops and Laptops.
- Created public Web Site [www.solidsurfacedesigns.com](http://www.solidsurfacedesigns.com), wrote, implemented and hosted using MS Visual Studio and IIS 5.0.
- Built Supply Chain database using Filemaker Pro 4.0. Installed HP Jet Direct print servers for office laser printers.
- Installed remote dial in and VPN Solutions using Windows 2000 Server for mobile sales force and Satellite sites.
- Implemented faxing from the desktop on all office PC's using Symantec Winfax.
- Wrote custom ASP web based application SSD Contact (Contact, Scheduling and Sales management).
- Built MS Exchange 5.5 server for collaboration and used Norton Anti-Virus and VERITAS Backup.

PRA Development & Management - Philadelphia, PA  
Engineer

Systems

- Engineered and implemented desktop system configuration for high end 3D CAD stations and general office desktops.
- Installed HP Jet Direct print servers for plotter and laser printers.
- Performed systems tuning and capacity planning, Internet connectivity via proxy server, dial in capabilities and Y2K analysis.
- Implemented security and backup procedures and documented installation using Visio 5.0. Added RS6000 for Catia 3D Cad workstation.

## **PROFESSIONAL DEVELOPMENT**

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<http://www.microsofttraining365.com>

Microsoft Training 365 is a subscription service that I subscribe to which allows me to acquire knowledge on all Microsoft products "on-demand", delivering the official line on "how to" just when I need it. Subscription content is official, written and developed by the Microsoft product teams, covering all current and future Microsoft product lines. The list of courses I have taken is too extensive to list here.

### **Examples of Courses Taken:**

Introducing Hyper-V™ in Windows Server® 2008

Introducing Server Visualization in Microsoft Windows Server 2008 Clinic 5935

### **Micro Endeavors**

**MS CTEC**, Philadelphia, PA

Course 1013 Mastering Visual Basic 6.0

Course 1017 Mastering Web Site Design w/ InterDev 6.0

### **IBM Training**

**Institute of Technology**, Atlanta, Georgia

AIX 4.3.2 System Support

IBM RS6000/AIX Administration Courses

### **Compaq Computer Corp**

Boston, MA

Storage Works Administration Course

Compaq Tru 64 Unix Administration Course

### **EMC Training**

Nutley, NJ

EDM Backup and Recovery version 1.1

### **Microsoft Self Paced Courses**

MS Exchange 5.0 Administration

Deployment and Support of SMS 2.0

MS SQL 7.0 Administration

Windows 2000 MCSE Core Courses

Active Directory Services Exam 70-217

Designing Windows 2000 Directory Services Infrastructure

Designing Windows 2000 Network Infrastructure

Microsoft Windows 2000 Professional Exam 70-210

Supporting Microsoft XP

### **Computech**

**MS CTEC**, Philadelphia, PA

Microsoft MCSE NT4.0

## **CERTIFICATIONS**

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IBM Certified Specialist for AIX Systems Support  
Microsoft MCP

## REFERENCES

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(Chris Nowak has requested interested parties contact him via phone for reference.)

Christopher.Nowak@wellsfargo.com (phone number by request)

Robert.Scanlan@wachovia.com

John\_D\_Paradeses@exchange.ml.com

Robert.Dellasalle@exchange.ml.com

Helen\_Chin@exchange.ml.com

Christopher.Martin@Roche.com

Michael.Shannon@dechert.com

Mark.Lamon@bms.com

Wells Fargo (Director)

Wachovia (Director)

Merrill Lynch (Director)

Merrill Lynch (Director)

Merrill Lynch (Vice President)

Hoffman La Roche (Director of Global Informatics)

CIO – Dechert, Price & Rhoads

Bristol-Myers Squibb (PRI - Informatics Director)

## REFERENCE LETTER - (More Upon Request)

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# BMS-PRI

311 PENNINGTON ROCKY HILL ROAD

PRINCETON, NJ 08543

May 4, 2002

Please accept this letter of as a recommendation for employment for Mr. Troy Danella. Troy was employed at Bristol-Myers Squibb as a contractor from January 1996 until January of 1999. During his tenure here, Troy played an integral role in migrating our desktop environment from a mixture of Macintosh and Windows 3.1 to a Windows NT 4.0 environment. Troy was instrumental in developing the new desktop load, as well as the processes to deploy the new applications to the desktops worldwide. The techniques Troy developed have endured and are still the fundamental mechanisms by which we globally deploy applications.

Troy possesses a broad range of experience and skills in the desktop, Novell and NT environments. He not only understands the technical environments, but has the ability to develop custom code to automate processes that would otherwise take considerable manual effort. His breadth of knowledge in this area always impressed me, particularly in the web, Oracle and SQL arenas. Troy was able to meet with clients, understand their business requirements, translate the requirements into a technical direction and implement the solutions.

I found Troy to be the consummate team player who was always willing to contribute in any manner he could to assure the success of the team and deliver client satisfaction. He communicates well with his peers as well as the client community. He was able to take complex technical solutions and communicate the value to the clients in business terms that were easy for them to understand. Troy also demonstrated strong follow-up with the clients to assure the expectations were delivered to their satisfaction.

If you have any questions relating to Troy that I could answer, please do not hesitate to contact me either by phone at 609-818-5784 or via e-mail at [mark.lamon@bms.com](mailto:mark.lamon@bms.com).

Sincerely,

Mark Lamon

Director, Informatics  
Bristol-Myers Squibb Company - Pharmaceutical Research Institute.